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PATENT APPLICATION

ATTORNEY DOCKET NO. 200309365-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Sherif Yacoub

Confirmation No.: 2032

Application No.: 10/699,264

Examiner: Phan, Joseph T.

Filing Date: October 30, 2003

Group Art Unit: 2614

Title: SYSTEM AND METHOD FOR CALL CENTER DIALOG MANAGEMENT

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME

*a Notice of Appeal*

In ~~an Office Action~~ mailed on December 11, 2008, on the above-identified U.S. Patent application, a shortened statutory period of 2 months was set for response. In accordance with 37 CFR 1.136(a), applicant(s) hereby request(s) a:

☒ one month

☐ two month

☐ three month

☐ four month

time extension so that the period to the Office Action expires on March 11, 2009.

~~Authorization to charge the fee required by 37 CFR 1.17 to Deposit Account 08-2025 appears in the enclosed transmittal letter. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees.~~

*PAYMENT MADE USING EFS-WEB*

I hereby certify that this document is being transmitted to the Patent and Trademark Office via electronic filing.

*Manisha Chakrabarti*  
Date of Transmission: March 11, 2009

Respectfully submitted,

Sherif Yacoub

By:

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Date : March 11, 2009

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